



Mark Zito
General Manager
Stamford Twin Rinks
1063 Hope Street
Stamford, CT 06907

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Gordon G. Gisser
First Alliance Protection Systems
40 Clinton Drive
Washingtonville, NY 10992

Dear Gordon:

Please feel free to share this letter with any of your prospective clients.

My name is Mark Zito and I manage the Stamford Twin Rinks Ice Skating Arena in Stamford, CT. We had a Freedom Security Camera System installed about 7 years ago. When my Freedom System had issues, I searched online for system support since Freedom Systems went out of business and found Gordon, who used to work for Freedom, had posted a webpage advising Freedom clients that he could offer his services. When I called, Gordon responded and offered to visit on site to investigate our camera issues. He was very informative and openly advised us of our options, free from any sort of pressure tactics. He responded immediately and showed me a newer system that I decided to upgrade to as it had a number of major improvements and was fairly priced.

From the start Gordon has delivered products and services on time and with extraordinary care. He and his installers were well prepared, very organized, neat and amazingly quick. They did an outstanding job. Gordon is as professional, informative, detailed and responsive as one can get and he is very pleasant to work with. *He is a rare find.* He offers very good quality products and excellent service at a fair price. Once, he even called me back after 9pm to help me with the remote viewing capability.

WE are very pleased. Gordon is a top caliber professional that you can trust and count on to get the job done right.

Thank you again Gordon.

My Best Regards,


Mark Zito