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Thomas N. Thurber
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April 3, 2011

Mr. Gordon G. Gisser
First Alliance Protection Systems
40 Clinton Drive
Washingtonville, New York 10992

Subject: Excellent equipment and superior service!

Dear Gordon:

As you know, we began installing FAPS camera systems in our KFC and Buffalo Wild Wings locations about 18 months ago.

What a big step forward in controlling many elements of our business. The remote control capabilities allow us to monitor customer service and spot possible theft any time of day or night in stores as far away as Pascagoula, Mississippi. We've also documented several slip and fall incidents which will be invaluable as we defend the related litigation. We watched an employee accidentally give a customer a bag of cash from a deposit instead of the food ordered and were able to identify the customers for further action.

The presence of the cameras alone has undoubtedly deterred many forms of negative behavior and has improved employee productivity, resulting in reduced payroll costs.

The equipment has operated flawlessly and downtime has been virtually zero. More importantly, when there are problems, you react immediately with competent corrections or repairs.

There are undoubtedly several other companies that offer equipment somewhat similar to FAPS'. However, I can assure prospective clients that your service, attention to detail, and timeliness are unparalleled.

I look forward to a continuing business relationship with FAPS and you. Please feel free to give my cell number (518.391.3366) to anyone interested in more details about your extraordinary company from a client's viewpoint.

Sincerely,