

BIG TOWS

36 Red Schoolhouse Rd.
Chestnut Ridge, NY 10977
(845) 426-3333

May 1, 2008

Mr. Gordon Gisser
First Alliance Protection Systems
40 Clinton Dr
Washingtonville, NY 10992

Dear Gordon,

Please accept this letter of recommendation to share with any of your prospective customers.

We chose to do business with you because you were informative and helpful offering guidance and good recommendations which we trusted based on your experience. We had shopped around and quickly realized the difference in your system which is easy to use and at a fair price for the high quality it is. And, mostly importantly, you promised follow up service.

Although the company you represented went out of business, you made the effort to stay in touch and to check up on us, which is rare in today's hit and run sales world.

Thanks for popping in today to say hello, timely to say the least as we had lost the signal on one of the cameras and thanks for fixing it at a fair price.

You have continued to impress us since we met you and we're not easy to please. You truly are a man of your word.

Best wishes,


Ricardo and Monica